

Important Notice To All San Diego Ice Arena Skating School Customers

We hope all of you have been able to stay safe and healthy during this lengthy time away from skating.

Things will be a little different when you return to the rink but our goal is to try and make all of you as comfortable as possible.

Our Skating School classes **have been open since the week of June 22nd**.

Please review the following new procedures that SDIA has put in place for the safety of all customers and staff.

- All Skating School students will now have to register online by going to sdice.com. Once there, click on the menu bar and select Skating School. Once on the Skating School page, scroll down and you will see a flashing red bar that says **"Enroll Now."** Select the semester, choose your class and day of the week. Then login or create an account and proceed to make your payment.
- When making a payment, it will appear that you are charged the full amount. This amount will be held on your card until the SDIA clerk is able to process the enrollment. At that time discounts and any outstanding credits will be applied. **Make sure to list any discounts or credits in the comment section of the form. Please make sure to press the *Comment* button in order for your comments to be received.**
- Skaters will now be asked to put on their skates in the outside rubber patio area in the front **OR** the back outside garden area. Continue to scroll down on the Skating School page to see the schedule of classes and loading areas listed to the right of the page.
- If your designated area is in the Front Patio, the two gates leading into the patio area will be locked therefore, making it a secure area to store your belongings. The arena has surveillance cameras overseeing the area as well.
- If your designated area is in the back garden area you can bring your belongings inside the arena when taking your classes and leave them in front of the YMCA lockers for safe keeping.
- You will be able to enter through the main front door of the facility in order to pick up your skating school cards at the Sport Shop window and then proceed to pick up rental skates if needed. From there you will be asked to go to your loading area to put on your skates.
- Parents will be able to stay with their children in the loading areas. Once the skater enters the ice for their class, we ask for all parents to sit in the bleachers. Please adhere to the 6' distancing when sitting in the bleachers unless you are with family members.
- Parents can return to the loading areas once the class has ended and the skaters are starting to leave the ice.
- Coaches will make sure to bring the skaters in from the loading areas onto the ice.
- Skaters and parents **must wear facial coverings at all times** when getting ready in the outside patio area and when entering the building.
- Skaters and coaches are asked to follow social distancing guidelines of 6' when on the ice.
- **Skating school practice ice** will be available on Tues., Wed. and Fri. from 3pm- 4:45pm and Saturdays from 12:45pm – 1:45pm. These sessions are free to Sk. School students. The Sport Shop will be open daily from 10am - 8pm and will allow only 5 customers in the shop at a time.
- We ask all skaters and parents not to congregate in the lobby. All benches have been removed and the Snack Bar will remain closed.
- The bathrooms will be open

For your health and safety the facility will be disinfecting areas on a regular basis. Plexi glass has been installed at the skate counter and Sport Shop to separate staff and customers. Sanitizers have been placed in the outside patio area and Skate Counter for your convenience.

We can't wait to see each and every one of our SDIA skating family!!

SDIA Management & Skating Director, Wendy Smith